

Workmanship Guarantee

The guarantee sets out the terms upon which Silvanus Flooring offers warranty cover for the installation services provided.

2 Year Workmanship Guarantee

Installation services

Silvanus Flooring warrants to you that the installation services will be performed by the appropriately qualified installers using reasonable care and skill, to industry standards. All preparation products, primers, adhesives and finishes used in our installations conform to industry standard specifications. The guarantee applies to the installation performed in accordance with the contract, drawings, specifications, alterations and additions thereto. The guarantee period for the installation services shall be two years from completion of the installation services. This workmanship guarantee covers installation services only.

Remedial Action

Silvanus Flooring will need to be provided the opportunity to have one of its representatives assess any faults or damage identified. If said damage is judged to be the fault of Silvanus Flooring workmanship and/or material, Silvanus Flooring will at no cost ensure that the installation is corrected and in line with industry standards.

Exception

This warranty will only apply:

- If the product has been installed by a Silvanus Flooring installer and has been properly cared for and maintained throughout the warranty period in line with manufacturer's instructions.
- If you have informed Silvanus Flooring of the alleged defect within the warranty period.
- The guarantee does not include normal wear and tear.

Third Party Rights

When Silvanus Flooring has installed a floor in a property that is sold within the guarantee period the guarantee will pass to the new legal owner of the property. It may not be transferred to or be exercised by any third party.